

Terms of Use – Service Provider

These terms of use are specifically for Service Providers and are to be read in conjunction with the terms of service for General Users. By creating an account on the JustGotThat! site (<https://www.justgotthat.com>), or any of its mobile device interfaces (The Apps), you agree to a service based business relationship with JustGotThat! Inc. You also acknowledge that you have read, understand and agree to be bound by these Terms of Use and the Agreement in all aspects with respect to your provision of Services, the Website, The App, our provision of the Service and your use of the platform.

These Terms of Use were last updated on July 20th, 2016.

ACCEPTANCE OF TERMS OF USE

JustGotThat, Inc. ("JustGotThat" "we" or "us" or "our") owns and operates the website, www.JustGotThat.com, the mobile and touch versions and any sites we have now or in the future that reference these Terms of Use (collectively, "Site"). By using the Site and JustGotThat's services through the Site, you agree to these Terms of Use (defined below) and any additional terms applicable to certain programs in which you may elect to participate. You also agree to our Privacy Statement, located at <http://www.JustGotThat.com/privacy>, and acknowledge that you will regularly visit the Terms of Use (defined below) to familiarize yourself with any updates. The Privacy Statement, together with these terms of use, and any other terms contained herein or incorporated herein by reference, are collectively referred to as the "Terms of Use." The term "using" also includes any person or entity that accesses or uses the Site with crawlers, robots, data mining or extraction tools or any other functionality.

IF YOU DO NOT AGREE TO THESE TERMS OF USE, IMMEDIATELY STOP USING THE SITE AND DO NOT USE ANY JUSTGOTTHAT SERVICE, PARTICIPATE IN ANY PROGRAM OR MAKE AVAILABLE FOR SALE ANY VOUCHER, PRODUCT OR OTHER GOOD OR SERVICE OFFERED THROUGH THE SITE.

1. CREATING A SERVICE PROVIDER ACCOUNT AND GETTING APPROVED

Service Providers can download the App at no cost to the Service Provider. Upon creating a Service Provider Account, you will submit certain preliminary business information required to get your Business Account approved by JustGotThat!.

- a) MINIMUM INFORMATION REQUIRED: The following is information that may be required in order to establish your account and ensure we are able to identify you as a legitimate business and get paid through our third party payment processing partner:
- Business Name and Logo
 - Business Tax Identification (HST#)
 - Business Address
 - Business Phone
 - Bank Institution #

- Bank Transit and Bank Account #
- Name on the Bank Account (ie., 1849384 Ontario Limited)
- Owner Name
- Owner Date of Birth
- Owner SSN/SIN (Social Insurance Number)

This information may be required to have your account approved. Additional data may be required from time to time to ensure proper functioning of the platform and timely payments to service providers.

- b) Maintenance of Location, Service and Resource cards. The App for Service Providers allows you to create, maintain and manage your business Locations, Services, and Resources. You understand that it is your responsibility to maintain accurate information on your business. Location, Service and Resource details are used to create your Service Availability, which Consumers will search for and purchase. As such, you understand that any inaccuracies in these details could cause a reduced amount of Bookings created with you, location mismatches for Bookings and/or double Booking resources.

As the sustainability of our Service and our ability to make your services available and sell them to consumers requires trust and quality service delivery, you agree to uphold and comply with the following terms:

- 2) **QUALIFICATIONS:** You agree that you are qualified (“Qualified”) to perform the services you are advertising on the Platform. Dependent on the industry in which you operate, you represent and warrant that you hold all requisite training, licensing, certification, education, experience and governing body registrations to perform said services legal and with a level of quality and professionalism as is the standard for your industry.
- 3) **CUSTOMER SERVICE:** You agree that by making time available, you are granting license to JustGotThat! to resell your services during that available time. As such, you agree to prioritize JustGotThat Bookings in the event of a scheduling conflict. For greater clarity, if you have a customer appointment scheduled for the same time you have a JustGotThat Booking, you will deliver the JustGotThat service first and take any remedial action with the conflicting customer that you deem appropriate. You agree to treat customers brought to you through the platform in accordance with your standard customer service practices. You agree that any unprofessional behaviour or acts will not be tolerated and may lead to your removal from the Platform.
- 4) **INSURANCE:** You represent and warrant that you hold all required or industry standard commercial liability insurance, including policy limits, for the Merchant Services being promoted through the platform. Service Provider shall promptly provide JustGotThat with proof of such insurance at JustGotThat’s request. Service Provider shall within 10 days of any changes to the insurance policy taking effect, notify JustGotThat in writing upon a change of insurer, change in policy and/or limits and/or cancellation
- 5) **BACKGROUND CHECKS AND VERIFICATION:** You agree that by registering as a Service Provider, you give us consent to conduct background checks and criminal record checks on you from time to time, without notice.
- 6) **USE OF PROMOTIONAL MATERIALS:** You agree to reasonable use of promotional items provided to you by JustGotThat in the following manner;

- a) For store front owners, you agree to use window decals/stickers identifying your shop as a JustGotThat Service Provider, table top presentations promoting the app at your check out desk and participation in local promotions as determined by JustGotThat from time to time for the purpose of promoting your business participation in the JustGotThat Platform.
 - b) For mobile service providers, you agree to use lawn signs, bumper stickers, vehicle magnets and other promotional items from time to time for the purpose of promoting your business participation in the JustGotThat Platform.
 - c) Social Media: You agree that from time to time, consumers will share their reviews on social media sites such as Facebook, Twitter, Pinterest and others. These reviews may be linked to your company pages or handles to provide you with more visibility and reach through social channels.
- 7) GRANTING LICENSE TO RESELL SERVICES: You agree that by making your time available on the platform, you are giving JustGotThat the right to resell services that are readily deliverable within your hours of availability. At no time will JustGotThat sell services when there is no time made available by the Service Provider. If for some reason your time becomes unavailable, it is your responsibility to remove your availability from the platform. In the event that you have overbooked your time, you agree to give priority to the JustGotThat Booking.
- 8)
- a) ACCEPTING A BOOKING: A Booking is the agreement between you and the consumer, which states, at least, the service name, price, location for service to be delivered, and relevant consumer information. A consumer will select a time for the service to be delivered based on what you have made available on the Platform. You agree that by granting JustGotThat the right to resell your services, once sold by JustGotThat, your acceptance to deliver said services is implied in the granting of rights to sell the service at the time specified by you in your schedule(s). Agreement with Consumer: You understand and agree that when you update your schedule with available time, you implicitly accept ("Accept") any booking that the Platform generates for you on behalf of the consumer for the delivery of service within the time available. By Accepting the job, you understand you are entering into a binding contract with the Consumer. The binding contract includes items defined by you, such as but not limited to; Price, service description, service details, start time and date and more as provided by the Platform.
 - b) Procedure: When you setup your business, you provide the Platform with certain information pertaining to the Merchant Services you are offering. By setting your availability, we are able to identify which services are available at a specific location based on the preliminary business and service information provided by you. When a consumer searches for your service and selects you as the vendor to provide the service, they are agreeing to purchase a specific service at a specific price and delivered at a specific time and location. You will be given all information in your booking confirmation notification. You will then be able to contact the consumer directly to make any other arrangements necessary for the service to be completed on time. Once you receive the booking confirmation notification, you are expected to comply with the booking details, in that you will deliver the stated service at the stated time for the stated price at the stated location. Once the service is completed, you will be sent a notification to confirm the completion of the service, which triggers payment to you as the Service Provider and trigger the consumer to provide a service Review.

c) **Your Responsibilities:** By making your time available or a resource's time available, you are signifying that you or the resource is; willing, able, Qualified and Insured to perform and complete the Services. Upon Booking confirmation, you further agree to confirm the parameters of the Booking with the Consumer. You further represent and warrant that you have the authority to enter into the contract on behalf of your affiliated contracting company. You further agree that it is your responsibility to deliver the Services according to the Booking confirmation. You further agree to the Consumer's Satisfaction Guarantee and acknowledge that your inability to meet the Consumer's satisfaction, may result in non payment for the service (see cancellation policy)

9) **CANCELLING A BOOKING:**

- a) **Cancellation by a Consumer.** A consumer can cancel a service up to 3 hours prior to the start time stipulated on the Booking confirmation as per the Terms of Use – General User
- b) **Cancellation by a Service Provider.** By making your resource(s) available, you implicitly accept the Bookings generated by such availability and are obligated to deliver the services in a manner consistent with your service descriptions. Cancelling a Booking should only be caused by extenuating circumstances. Every effort should be made to reschedule a Booking with a Consumer prior to cancelling the Booking. You understand and agree that scheduling conflicts are not legitimate reasons for cancelling a Booking. We reserve the right to suspend, modify or terminate your status as a Service Provider if we determine, at our sole discretion, that you have cancelled Bookings without legitimate reasons. You also agree and understand that Consumers are entitled to a full refund. You also agree and understand the JustGotThat will still charge you for the platform fee as outlined in Fees and Payment Terms. You understand that if you attend a service Location and can't perform the Services because the Consumer is not present, or if the Consumer does not show up to your Location to receive the Services, and the Consumer has not cancelled the Booking, you will be compensated fully as if you did deliver the service. We reserve the right to change, modify, increase or decrease the platform fees as it relates to cancellation of Bookings.

10) **FEES AND PAYMENTS:**

- a) **Additional Charges and Fees.** We process the charges related to the Booking. Should the Consumer require additional services from you, you can make those arrangements directly with the Consumer or redirect the Consumer back to the platform to book more time from you at a future date.
- b) **Service Rates.** You define your services and set your prices. The prices used by you should be the same pricing you use in your day to day business. You understand the pricing of competitors will be transparent to Consumers making the Platform a competitive marketplace.
- c) **Payment To Service Provider.** Service Providers have two options to receive payments for services:
 - i) **Stripe Account –** On creating an account with JustGotThat, we create a managed account for you with Stripe, our third party payment processor. After a service is completed, Stripe charges the Consumer the full amount. They deposit the Application Fee in our account, the Transaction Fee in their account and the Net Amount of the transaction in the Service Provider Account. After a 7 day waiting period, payments are transferred on a 7 day rolling schedule and deposits are made daily. Please review the Stripe Terms of Service for greater details.

- ii) Monthly Payment – Should a Service Provider not wish to use Stripe, we will manage your balance and make payments on the last day of each month. The payment made on the last day of the month will be equal to your account balance as of the 23rd day of that month.
- d) Application Fee. Once a Booking is complete, we will charge an Application Fee, which shall be a percentage of the total payment made by the Consumer. Such percentage to be determined by us in our sole discretion. We will deduct the Application Fee automatically from the payment that we will deposit into your business bank account. We reserve the right, in our sole discretion, to change, increase, decrease or remove the Platform Fee. If we do so, we will notify you by email of the changes and timelines for implementation
- e) Accelerated Fees. We apply an accelerated fee schedule to our Application Fee for those bookings that are delivered on the same day of the booking (2x) and the same week of the booking (1.5x). For greater clarity, If our base application fee is 10%, then for bookings that are to be delivered within 7 days of the booking, the application fee will be 1.5 x 10%, or 15%. And if the booking is a same day booking, or to be delivered the same day as the booking, the application fee will be 2 x 10%, or 20%.
- f) Payment Processing Fee. You acknowledge and agree that the Payment Processor (Stripe) will apply a fee for processing the payment, which may change without notice from time to time, subject to the Stripe Terms of Service.

ADDITIONAL DISCLOSURES:

11) About the Site

The Site is a platform through which certain merchants (“Merchants”) sell goods and services directly to you (“Merchant Products”), make available promotional codes, and offers (collectively, “Merchant Offerings”). Merchants are the sellers and issuers of the Merchant Offerings and are solely responsible to you for the care, quality, and delivery of the goods and services provided.

In addition, the Site also provides a platform through which you can purchase products from Merchants (“Products”) and participate in other available programs.

Certain Merchant Offerings, Products, other available programs and pricing on the Site may change at any time in JustGotThat’s sole discretion, without notice.

12) Ownership of the Site

The Site, any content on the Site and the infrastructure used to provide the Site are proprietary to us, our affiliates, Merchants and other content providers. By using the Site and accepting these Terms of Use: (a) JustGotThat grants you a limited, personal, nontransferable, nonexclusive, revocable license to use the Site pursuant to these Terms of Use and to any additional terms and policies set forth by JustGotThat; and (b) you agree not to reproduce, distribute, create derivative works from, publicly

display, publicly perform, license, sell or re-sell any content, software, products or services obtained from or through the Site without the express permission of JustGotThat.

13) Use of the Site

As a condition of your use of the Site, you agree that:

You have reached the age of majority in the state or province in which you reside;

You are able to create a binding legal obligation;

You are not barred from receiving products or services under applicable law;

You will not attempt to use the Site with crawlers, robots, data mining or extraction tools or any other functionality;

Your use of the Site will at all times comply with these Terms of Use;

You will only make legitimate purchases that comply with the letter and spirit of the terms of the respective offers;

You will only make purchases on the Site for your own use and enjoyment or, as a gift for another person;

You have the right to provide any and all information you submit to the Site, and all such information is accurate, true, current and complete;

You will update and correct information you have submitted to the Site and ensure that it is accurate at all times (out-of-date information will invalidate your account); and,

You will only purchase a Merchant Offering, Product or participate in other available programs through the Site by creating an account on the Site, and any purchase will be subject to the applicable Terms of Sale set forth in these Terms of Use.

14) Access to the Site

JustGotThat retains the right, at our sole discretion, to deny service or use of the Site or an account to anyone at any time and for any reason. While we use reasonable efforts to keep the Site and your account accessible, the Site and/or your account may be unavailable from time to time. You understand and agree that there may be interruptions in service or events, Site access or access to your account due to circumstances both within our control (e.g., routine maintenance) and outside of our control.

15) Modification

We reserve the right at all times to discontinue or modify any part of these Terms of Use in our sole discretion. If we make changes that affect your use of the Site or our services we will post notice of the change on the Terms of Use page. Any changes to these Terms of Use will be effective upon our posting

of the notice; provided that these changes will not apply to Merchant Offerings or Products purchased prior to the effective date of such changes. If you do not agree to the changes, you may close your account and you should not use the Site or any services offered through the Site after the effective date of the changes. We suggest that you revisit our Terms of Use regularly to ensure that you stay informed of any changes. You agree that posting notice of any changes on the Terms of Use page is adequate notice to advise you of these changes, and that your continued use of the Site or our services will constitute acceptance of these changes and the Terms of Use as modified.

16) Your Account

You may only create and hold one account on the Site for your business use. You are responsible for updating and correcting information you have submitted to create or maintain your account. As part of your account settings, you have the option to: save, edit or delete your personal information, including, without limitation, a valid credit card; You understand and agree that JustGotThat shall have no responsibility for any incident arising out of, or related to, your account settings. You must safeguard your password and supervise the use of your account. You are solely responsible for maintaining the security of your account and maintaining settings that reflect your preferences. We will assume that anyone using the Site or transacting through your account is you. You agree that you are solely responsible for any activity that occurs under your account.

Your account is non-transferrable. You cannot sell, combine, or otherwise share it with any other person. Any violation of these Terms of Use, including, without limitation, failure to maintain updated and correct information about your account (e.g., valid credit card information) will cause your account to fall out of good standing and we may cancel your account in our sole discretion. If your account is cancelled, you may forfeit any pending, current or future account credits (e.g., JustGotThat Bucks), and any other forms of unredeemed value in your account. Upon termination, the provisions of these Terms of Use that are by their nature intended to survive termination (e.g., any disclaimers, all limitations of liability and all indemnities) shall survive. We also reserve the right to change or discontinue any aspect or feature of our services or the Site, including, without limitation, requirements for use.

17) Your Conduct

All interactions on the Site must comply with these Terms of Use. To the extent your conduct, in our sole discretion, restricts or inhibits any other user from using or enjoying any part of the Site, we may limit or terminate your privileges on the Site and seek other remedies, including, without limitation, cancellation of your account or forfeiture of any forms of unredeemed value in your account.

The following activities are prohibited on the Site and constitute violations of these Terms of Use:

Submitting any content to the Site that:

Violates applicable laws (including, without limitation, but not limited to intellectual property laws, laws relating to rights of privacy and rights of publicity and laws related to defamation);

Contains personal information, except when we expressly ask you to provide such information;

Contains viruses or malware;

Offers unauthorized downloads of any copyrighted, confidential or private information;

Has the effect of impersonating others;

Contains messages by non-spokesperson employees of JustGotThat purporting to speak on behalf of JustGotThat or provides confidential information concerning JustGotThat;

Contains chain letters of any kind;

Is purposely inaccurate, commits fraud or falsifies information in connection with your JustGotThat account or to create multiple JustGotThat accounts; or

Is protected by copyright, trademark or other proprietary right without the express permission of the owner of the copyright, trademark or other proprietary right.

Attempting to do or actually doing any of the following:

Accessing data not intended for you, such as logging into a server or an account which you are not authorized to access;

Scanning or monitoring the Site for data gathering purposes in an effort to track sales, usage, aggregate offering information, pricing information or similar data;

Scanning or testing the security or configuration of the Site or breaching security or authentication measures; or

Interfering with service to any user in any manner, including, without limitation, by means of submitting a virus to the Site or attempting to overload, "flood," "spam," "mail bomb" or "crash" the Site.

Using any of the following:

Frames, framing techniques or framing technology to enclose any content included on the Site without our express written permission;

Any Site content, including without limitation User Content (defined below), in any meta tags or any other "hidden text" techniques or technologies without our express written permission;

The Site or any of its contents to advertise or solicit, for any commercial, political or religious purpose or to compete, directly or indirectly, with JustGotThat; or

The Site or any of its resources to solicit consumers, Merchants or other third-parties to become users or partners of other online or offline services directly or indirectly competitive or potentially competitive with JustGotThat, including, without limitation, aggregating current or previously offered deals.

Collecting any of the following:

Content from the Site, including, without limitation, in connection with current or previously offered deals, and featuring such content to consumers in any manner that diverts traffic from the Site without our express written permission; or

Personal Information (defined in our Privacy Statement), User Content (defined in Section 12 below) or content of any consumers or Merchants.

Engaging in any of the following:

Tampering or interfering with the proper functioning of any part, page or area of the Site or any functions or services provided by JustGotThat;

Taking any action that places excessive demand on our services or imposes, or may impose, an unreasonable or disproportionately large load on our servers or other portion of our infrastructure (as determined in our sole discretion);

Reselling or repurposing your access to the Site or any purchases made through the Site;

Exceeding or attempting to exceed quantity limits when purchasing Merchant Offerings or Products, or otherwise using any JustGotThat account to purchase Merchant Offerings or Products for resale or for speculative, false, fraudulent or any other purpose not expressly permitted by these Terms of Use and the terms of a specific offer on the Site;

Accessing, monitoring or copying any content from the Site using any "robot," "spider," "scraper" or other automated means or any manual process for any purpose without our express written permission;

Violating the restrictions in any robot exclusion headers on the Site or bypassing or circumventing other measures employed to prevent or limit access to the Site;

Aggregating any current or previously-offered deals or content or other information from the Site (whether using links or other technical means or physical records associated with purchases made through the Site) with material from other sites or on a secondary site without our express written permission;

Deep-linking to any portion of the Site (including, without limitation, the purchase path for any Voucher) without our express written permission;

Hyperlinking to the Site from any other website without our initial and ongoing consent; or

Acting illegally or maliciously against the business interests or reputation of JustGotThat, our Merchants or our services.

18) Your Privacy

We take the privacy of your personal data seriously. We encourage you to carefully review our Privacy Statement for important disclosures about ways that we may collect, use, and share personal data and your choices. Our Privacy Statement is incorporated in these Terms of Use, and available [here](#).

19) Terms of Sale

By purchasing or obtaining any Merchant Offering or Product via the Site, you agree to these Terms of Use, including, without limitation, the Terms of Sale, available here.

20) Copyright and Trademarks

The Site contains copyrighted material, trademarks, and other proprietary information, including, without limitation, text, software, photos, video, graphics, music and sound, and the entire contents of the Site are protected by copyright, trademark, and other intellectual property laws of the United States. JustGotThat owns a copyright in the selection, coordination, arrangement and enhancement of such content, as well as in the content original to it. You may not modify, distribute, publish, transmit, publicly display, publicly perform, participate in the transfer or sale, create derivative works or in any way exploit any of the content, in whole or in part. Except as otherwise expressly stated under copyright law, no downloading, copying, redistribution, retransmission, publication or commercial exploitation of the content without the express permission of JustGotThat or the copyright owner is permitted. If downloading, copying, redistribution, retransmission or publication of copyrighted material is permitted, you will make independent attribution and/or make no changes in or deletion of any author attribution, trademark legend or copyright notice. You acknowledge that you do not acquire any ownership rights by downloading copyrighted material. Any violation of these restrictions may result in a copyright, trademark or other intellectual property right infringement that may subject you to civil and/or criminal penalties.

JustGotThat owns trademarks, registered and unregistered, in many countries and "JustGotThat," the JustGotThat logos and variations thereof found on the Site are trademarks owned by JustGotThat, Inc. or its related entities and all use of these marks inures to the benefit of JustGotThat. "JustGotThat" is a trademark registered in the following countries: Algeria, Antigua, Argentina, Armenia, Australia, Bahamas, Bahrain, Belarus, Brazil, Canada, Chile, Columbia, Costa Rica, the Dominican Republic, Ecuador, Egypt, the European Union, France, Germany, Hong Kong, Iceland, India, Indonesia, Israel, Jamaica, Japan, Jordan, Kenya, Lebanon, Liechtenstein, Macedonia, Mexico, Moldova, Morocco, New Zealand, Nigeria, Norway, O.A.P.I., Panama, Paraguay, Peru, Philippines, Qatar, the Russian Federation, Saudi Arabia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Turkmenistan, Ukraine, the United Arab Emirates, the United States of America, Uruguay, Venezuela, and Vietnam. A non-exhaustive list of JustGotThat's trademarks can be found here.

Other marks on the site not owned by JustGotThat may be under license from the trademark owner thereof, in which case such license is for the exclusive benefit and use of JustGotThat unless otherwise stated, or may be the property of their respective owners. You may not use JustGotThat's name, logos, trademarks or brands, or trademarks or brands of others on the Site without JustGotThat's express permission.

21) User Content

The Site may provide registered users and visitors various opportunities to submit or post reviews, opinions, advice, ratings, discussions, comments, messages, survey responses and other communications, as well as files, images, photographs, video, sound recordings, musical works, and any other content or material submitted or posted to the Site (collectively, "User Content") through forums, bulletin boards, discussion groups, chat rooms, surveys, blogs or other communication facilities that may be offered on, through, or in connection with the Site from time to time. You may be required to have a JustGotThat account to submit User Content.

If you contribute any User Content, you will not upload, post or otherwise make available on the Site any material protected by copyright, trademark or other proprietary right without the express permission of the owner of the copyright, trademark or other proprietary right. JustGotThat does not have any express burden or responsibility to provide you with indications, markings or anything else that may aid you in determining whether the material in question is copyrighted or trademarked. You will be solely liable for any damage resulting from any infringement of copyrights, trademarks, proprietary rights or any other harm resulting from such a submission. In addition, if you contribute any User Content, you represent and warrant that: (a) you are the creator of the User Content; or (b) if you are acting on behalf of the creator, that you have (i) express, advance authority from the creator to submit or post the User Content, and that they have waived any moral rights in such User Content, and (ii) all rights necessary to grant the licenses and grants in these Terms of Use. You further represent and warrant (or, if you are acting on behalf of the creator of the User Content, you have ensured that the creator represents and warrants) that the use and sharing of the User Content for the purposes you have selected will not violate or infringe any copyrights, trademarks or any other intellectual property rights or rights of third parties, including, without limitation, the rights of publicity or privacy. You represent and warrant that you will not upload, post, transmit or otherwise make available User Content that is unlawful, harmful, tortious, threatening, abusive, harassing, hateful, racist, infringing, pornographic, obscene, violent, misleading, defamatory or libelous, invasive of the privacy of another person or violative of any third-party rights; and that you will not upload, post, transmit, or otherwise make available User Content that contains any material that harbors viruses or any other computer codes, files or programs designed to interrupt, destroy or limit the functionality of any software or computer equipment.

JustGotThat shall have the sole and absolute right, but not the obligation, to review, edit, post, refuse to post, remove, monitor the User Content and disclose the User Content and the circumstances surrounding its transmission to any third-party, at any time, for any reason, including, without limitation, to determine compliance with these Terms of Use and any operating rules established by JustGotThat, as well as to satisfy any applicable law, regulation or authorized government request. Without limiting the foregoing, JustGotThat shall have the right to remove any material from the Communities or any other JustGotThat controlled sites, in its sole discretion. JustGotThat assumes no liability for any User Content or other information that appears or is removed from the Site or elsewhere. JustGotThat has no obligation to use User Content and may not use it at all.

In some instances and from time to time, it may be possible to modify or remove the User Content submitted or posted through your account. JustGotThat makes no representations or warranties that the User Content you modify or remove will be modified or removed from the Site or elsewhere, or that the User Content will cease to appear on the Internet, in search engines, social media websites, or in any other form, media or technology.

Public Nature of Your User Content.

You understand and agree that User Content is public. Any person (whether or not a user of JustGotThat's services) may read your User Content without your knowledge. Please do not include any Personal Information in your User Content unless you wish for it to be publicly disclosed. JustGotThat is not responsible for the use or disclosure of any Personal Information that you disclose in connection with User Content.

Any User Content of any kind made by you or any third-party is made by the respective author(s) or distributor(s) and not by JustGotThat. Other users may post User Content that is inaccurate, misleading or deceptive. JustGotThat does not endorse and is not responsible for any User Content, and will not be liable for any loss or damage caused by your reliance on such User Content. User Content reflects the opinions of the person submitting it and may not reflect the opinion of JustGotThat. JustGotThat does not control or endorse any User Content, and specifically disclaims any liability concerning or relating to your contribution of, use of, or reliance on any User Content and any actions resulting from your participation in any part of the Site, including, without limitation, any objectionable User Content.

License Grants.

Some User Content you submit to JustGotThat may be displayed or may give you the option to display in connection with your Personal Information, or a portion of your Personal Information, including, without limitation, but not limited to your name, initials, username, social networking website user account name, image, likeness, preferences, voice and location. You grant JustGotThat a royalty-free, perpetual, irrevocable, sublicensable, fully paid-up, non-exclusive, transferrable, worldwide license and right to use, commercial use, display and distribute any Personal Information in connection with your User Content in accordance with these Terms of Use, including, without limitation, a right to offer for sale and to sell such rights in Personal Information, whether the User Content appears alone or as part of other works, and in any form, media or technology, whether now known or hereinafter developed, and to sublicense such rights through multiple tiers of sublicensees, all without compensation to you. However, JustGotThat shall have no obligation to use your Personal Information in connection with any User Content.

As between you and JustGotThat, you shall retain all ownership rights in and to the User Content you submit or post. However, by contributing User Content or other information on or through the Site, you grant JustGotThat a royalty-free, perpetual, irrevocable, sublicensable, fully paid-up, non-exclusive, transferrable, worldwide right and license to use, reproduce, create derivative works from, publish, edit, translate, distribute, perform, display, transmit, offer for sale and sell the User Content alone or as part of other works in any form, media or technology, whether now known or hereafter developed, and to

sublicense such rights through multiple tiers of sub licensees and without compensation to you. You waive any "moral rights" or other rights with respect to attribution of authorship or integrity of materials regarding the User Content that you may have under any applicable law under any legal theory. JustGotThat's license in any User Content or Personal Information submitted includes, but is not limited to, use for promotions, advertising, marketing, market research, merchant feedback, quality control or any other lawful purpose.

As detailed in Section 3, contributing User Content or other information on or through the Site, is limited to individuals who are over the age of majority in the state or province in which they reside. The Site is designed and intended for adults. By contributing User Content or other content on or through the Communities, you affirm that you are over the age of majority in the state or province in which they reside. We will promptly delete User Content or other content associated with any account we obtain actual knowledge of that is associated with a registered user who is not at least the age of majority in the state or province in which he or she resides.

22) Unsolicited Ideas

We do not accept or consider, directly or through any JustGotThat employee or agent, unsolicited ideas of any kind, including without limitation, ideas or suggestions relating to new or improved products, enhancements, names or technologies, advertising and marketing campaigns, plans or other promotions. Do not send us (or any of our employees) any unsolicited ideas, suggestions, material, images or other work in any form ("Unsolicited Materials"). If you send us Unsolicited Materials, you understand and agree that the following terms will apply, notwithstanding any cover letter or other terms that accompany them:

JustGotThat has no obligation to review any Unsolicited Materials, nor to keep any Unsolicited Materials confidential; and

JustGotThat will own, and may use and redistribute, Unsolicited Materials for any purpose without restriction and free of any obligation to acknowledge or compensate you.

24) Disclaimer of Warranty

YOU EXPRESSLY AGREE THAT USE OF THE SITE IS AT YOUR SOLE RISK. NONE OF JUSTGOTTHAT, ITS SUBSIDIARIES OR AFFILIATES OR ANY OF THEIR RESPECTIVE EMPLOYEES, AGENTS, MERCHANTS, THIRD-PARTY CONTENT PROVIDERS OR LICENSORS OR ANY OF THEIR OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS, WARRANT THAT USE OF THE SITE WILL BE UNINTERRUPTED, SECURE, VIRUS-FREE OR ERROR FREE, NOR DO THEY MAKE ANY WARRANTY AS TO (A) THE RESULTS THAT MAY BE OBTAINED FROM USE OF THE SITE, OR (B) THE ACCURACY, COMPLETENESS OR RELIABILITY OF (I) THE CONTENT ON THE SITE, INCLUDING, WITHOUT LIMITATION, MERCHANT OFFERINGS, PRODUCTS OR OTHER AVAILABLE PROGRAMS, (II) DESCRIPTIONS OF MERCHANT OFFERINGS, PRODUCTS OR OTHER AVAILABLE PROGRAMS, OR (III) USER CONTENT PROVIDED THROUGH THE SITE. THE SITE AND ALL CONTENT, USER CONTENT AND OTHER INFORMATION CONTAINED ON THE SITE, MERCHANT OFFERINGS, PRODUCTS AND OTHER AVAILABLE PROGRAMS ACCESSIBLE OR AVAILABLE THROUGH THE SITE, ARE MADE

ACCESSIBLE OR AVAILABLE ON AN "AS IS" AND "AS AVAILABLE" BASIS. TO THE EXTENT ALLOWED BY APPLICABLE LAW, JUSTGOTTHAT HEREBY DISCLAIMS ANY AND ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED, OR STATUTORY, AS TO THE OPERATION OF THE SITE OR THE CONTENT, USER CONTENT OR OTHER INFORMATION CONTAINED ON THE SITE OR THE MERCHANT OFFERINGS, PRODUCTS OR OTHER AVAILABLE PROGRAMS ACCESSIBLE OR AVAILABLE THROUGH THE SITE, INCLUDING, WITHOUT LIMITATION, THOSE OF TITLE, NON-INFRINGEMENT, NON-INTERFERENCE, MERCHANTABILITY, SUITABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AS WELL AS WARRANTIES IMPLIED FROM A COURSE OF PERFORMANCE OR COURSE OF DEALING.

THE COMPANY DOES NOT WARRANT ANY MERCHANTS INDUSTRY SPECIFIC CREDENTIALS, LICENSES, REGISTRATION, CERTIFICATION, INSURANCE, BOND OR WORKER'S COMPENSATIONS PROTECTION THAT MAY BE REQUIRED.

25) Limitation of Liability

IN NO EVENT SHALL JUSTGOTTHAT, ITS SUBSIDIARIES OR AFFILIATES OR ANY OF THEIR RESPECTIVE EMPLOYEES, OFFICERS, DIRECTORS, AGENTS, MERCHANTS, PARTNERS, THIRD-PARTY CONTENT PROVIDERS OR LICENSORS, OR ANY OF THEIR OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS, BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, LOST PROFIT, LOST BUSINESS, OR PUNITIVE DAMAGES ARISING OUT OF, RELATED TO, OR IN CONNECTION WITH ANY OF THE FOLLOWING: (A) YOUR USE OF THE SITE, THE CONTENT, USER CONTENT, INCLUDING, WITHOUT LIMITATION, ANY PERSONAL INFORMATION, AND ANY OTHER INFORMATION EITHER CONTAINED IN THE SITE OR SUBMITTED BY TO YOU TO THE SITE; (B) YOUR INABILITY TO USE THE SITE; (C) MODIFICATION OR REMOVAL OF CONTENT SUBMITTED ON THE SITE; (D) THE MERCHANT OFFERINGS, PRODUCTS AND OTHER AVAILABLE PROGRAMS ACCESSIBLE OR AVAILABLE THROUGH THE SITE; (E) ANY PRODUCTS OR SERVICES OTHER THAN MERCHANT OFFERINGS PURCHASED OR OBTAINED FROM A MERCHANT; (F) THESE TERMS OF USE; OR (G) ANY IMPROPER USE OF INFORMATION YOU PROVIDE TO THE SITE, INCLUDING, WITHOUT LIMITATION, ANY PERSONAL INFORMATION. IN NO EVENT WILL JUSTGOTTHAT'S LIABILITY IN CONNECTION WITH A MERCHANT OFFERING, PRODUCT, AND OTHER AVAILABLE PROGRAMS EXCEED 15% OF THE AMOUNTS PAID FOR THE APPLICABLE VOUCHER, PRODUCT OR SERVICE. YOU AGREE THAT ANY CAUSE OF ACTION ARISING OUT OF, RELATED TO, OR IN CONNECTION WITH (A)-(G) ABOVE MUST COMMENCE WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION ACCRUES, OR THE CAUSE OF ACTION IS PERMANENTLY BARRED. BECAUSE SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, ALL OR A PORTION OF THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

26) Electronic Communications

When you use the Site or send emails to JustGotThat, you are communicating with us electronically and consent to receive electronic communications related to your use of the Site. We will communicate with you by email or by posting notices on the Site. You agree that all agreements, notices, disclosures and other communications that are provided to you electronically satisfy any legal requirement that such communications be in writing. Notices from us will be considered delivered to you and effective when sent to the email address you provide on the Site or from which you otherwise email us.

27) Websites of Others

The Site contains links to websites maintained by other parties. These links are provided solely as a convenience to you and not because we endorse or have an opinion about the contents on such websites. We expressly disclaim any representations regarding the content or accuracy of materials on such websites or the privacy practices of those websites. If you decide to access websites maintained by other parties, you do so at your own risk. We are not responsible or liable, directly or indirectly, for any damage, loss or liability caused or alleged to be caused by or in connection with any use of or reliance on any content, Products or services available on or through any such linked site or resource.

28) Indemnification/Release

You agree to defend, indemnify and hold harmless JustGotThat, its subsidiaries and affiliates and their respective directors, officers, employees and agents from and against all claims and expenses, including, without limitation, attorneys' fees, arising out of, related to, or in connection with any of the following: (a) any Merchant Offerings or Products purchased by you through the Site or any additional products or services purchased or obtained by you from the Merchant; (b) any User Content submitted or posted by you, in connection with the Site, or any use of the Site in violation of these Terms of Use; (c) fraud you commit or your intentional misconduct or gross negligence; or (d) your violation of any applicable U.S., Canadian, or foreign law or rights of a third-party.

You are solely responsible for your interactions with Merchants and other users of the Site. To the extent permitted under applicable laws, you hereby release JustGotThat from any and all claims or liability related to any product or service of a Merchant, regardless of whether such product or service is a Merchant Offering available through the Site, any action or inaction by a Merchant, including, without limitation, but not limited to any harm caused to you by action or inaction of a Merchant, a Merchant's failure to comply with applicable law and/or failure to abide by the terms of a Merchant Offering or any other product or service purchased or obtained by you from the Merchant, and any conduct, speech or User Content, whether online or offline, of any other third-party.

29) Force Majeure

JustGotThat shall be excused from performance under these Terms of Use, to the extent it is prevented or delayed from performing, in whole or in part, as a result of an event or series of events caused by or resulting from: (a) weather conditions or other elements of nature or acts of God; (b) acts of war, acts of terrorism, insurrection, riots, civil disorders or rebellion; (c) quarantines or embargoes; (d) labor strikes; (e) error or disruption to major computer hardware or networks or software failures; or (g) other causes beyond the reasonable control of JustGotThat.

30) Assignment

You may not assign these Terms of Use, or any rights, benefits or obligations hereunder, by operation of law or otherwise, without the express written permission of JustGotThat. Any attempted assignment that does not comply with these Terms of Use shall be null and void. JustGotThat may assign these Terms of Use, in whole or in part, to any third-party in its sole discretion.

31) Entire Agreement

The Terms of Use, including, without limitation, the incorporated Terms of Sale, Privacy Statement and other terms incorporated by reference, constitute the entire agreement and understanding between you and JustGotThat with respect to the subject matter hereof and supersedes all prior or contemporaneous communications and proposals, whether oral or written, between you and JustGotThat with respect to such subject matter.

32) Choice of Law

Any disputes arising out of or related to these Terms of Use and/or any use by you of the Site or JustGotThat's services shall be governed by the laws of the Province of Ontario, without regard to its choice of law rules and without regard to conflicts of laws principles.

If you reside in Canada, any disputes arising out of or related to these Terms of Use and/or any use by you of the Site or JustGotThat's services shall be governed by the laws of the Province in which you reside at the time you enter into these Terms of Use, without regard to its choice of law rules and without regard to conflicts of laws principles. JustGotThat and you specifically disclaim the application of the United Nations Convention on Contracts for the International Sale of Goods as that Convention may be incorporated into applicable law.

33) Dispute Resolution

(a) **Contact the Consumer First:** As the Merchant is wholly responsible for the quality and representation of the services being offered, the Merchant Offer, and is also wholly responsible for the delivery of the services being offered, we encourage our Merchant partners to resolve any issues with customers first.

(b) **Contact JustGotThat! Customer Service:** We are committed to making sure that our user's expectations are met and their use of the platform is not interrupted by an underperforming Merchant partner. If you feel you can't resolve your issue directly with the Consumer who received the services, then you should contact JustGotThat! Customer Service at info@justgotthat.com. State the booking reference # in the subject of the email and let us know how we can assist you in resolving the issue(s). We will make a best effort to act as a mediator and resolve the issue(s) with you and the user.

Binding Arbitration. Except as specifically stated herein, any dispute or claim between you and JustGotThat arising out of, relating in any way to, or in connection with the Terms of Use, the Site or

your use of the Site, or any Products, Merchant Offerings or services offered or distributed through the Site (“Disputes”) shall be resolved exclusively by final, binding arbitration; except that you may bring a qualifying claim over a Dispute in a small claims court. By virtue of this Dispute Agreement (defined below), you and JustGotThat are each giving up the right to go to court and have a Dispute heard by a judge or jury. The provisions of this Section 24 shall constitute your and JustGotThat’s written agreement to arbitrate Disputes under the Simplified Arbitration Rules of the ADR Institute of Canada, Inc. The Arbitration will take place in Toronto, Ontario, Canada. The language of the arbitration will be English.

No Class Action Matters. We each agree that we shall bring any Dispute against the other in our respective individual capacities and not as a plaintiff or class member in any purported class, representative proceeding or as an association. In addition, we each agree that Disputes shall be arbitrated only on an individual basis and not in a class, consolidated or representative action. The arbitrator does not have the power to vary these provisions.

(c) Choice of Law and Forum; No Jury Trial. If for any reason a Dispute proceeds in court: (i) except with respect to a qualifying claim over a Dispute in a small claims court, you agree that any such Dispute may only be instituted in a state or federal court in Cook County, Illinois; (ii) you and JustGotThat irrevocably consent and submit to the exclusive personal jurisdiction and venue of such courts for resolution of such Disputes; (iii) you and JustGotThat agree that the Federal Arbitration Act, the AAA rules, applicable federal law and the laws of the State of Illinois, without regard to principles of conflicts of law, will govern this Dispute Agreement and any Disputes; and (iv) you and JustGotThat agree to waive any right to a trial by jury.

(d) Injunctive Relief. Notwithstanding anything to the contrary in this Dispute Agreement, either party may bring suit in court seeking an injunction or other equitable relief arising out of or relating to the infringement of a party’s intellectual property or any conduct that violates Section 7 (“Your Conduct”) of the Terms of Use.

(e) Time Limitations. If either of us wants to assert a Dispute against the other, the party with a Dispute must institute arbitration within one (1) year from the date the Dispute arose. Absent commencing the arbitration within one (1) year from the date the Dispute arose, the Dispute(s) will be forever barred.

34. Additional Disclosures

No waiver by either you or JustGotThat of any breach or default or failure to exercise any right allowed under these Terms of Use is a waiver of any preceding or subsequent breach or default or a waiver or forfeiture of any similar or future rights under our Terms of Use. The section headings used herein are for convenience only and shall be of no legal force or effect. If a court of competent jurisdiction holds any provision of our Terms of Use invalid, such invalidity shall not affect the enforceability of any other provisions contained in these Terms of Use, and the remaining portions of our Terms of Use shall continue in full force and effect.

You are contracting with JustGotThat, Inc. Correspondence should be directed to: JustGotThat, Inc., 1290 Narva Court, Mississauga, ON L5H 1X3, or by email at info@justgotthat.com.

The provisions of these Terms of Use apply equally to and are for the benefit of JustGotThat, its subsidiaries, affiliates, Merchants and its third-party content providers and licensors, and each shall have the right to assert and enforce such provisions directly.

No waiver by either you or JustGotThat of any breach or default or failure to exercise any right allowed under these Terms of Use is a waiver of any preceding or subsequent breach or default or a waiver or forfeiture of any similar or future rights under our Terms of Use. The section headings used herein are for convenience only and shall be of no legal force or effect. If a court of competent jurisdiction holds any provision of our Terms of Use invalid, such invalidity shall not affect the enforceability of any other provisions contained in these Terms of Use, and the remaining portions of our Terms of Use shall continue in full force and effect.

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